

CASA COLEEN

CANCELLATION POLICY

Once we receive your deposit, the dates in the availability calendar will be shown as unavailable, so anyone else will not be able to book these dates. With this in mind, we would lose potential bookings.

So, our policy is, we will give:-

FULL refund, if cancellation is given, in writing, before **SIX** months of the date of the commencement of your holiday in Casa Coleen.

50% refund if cancellation given, in writing, before **THREE** months of commencement of your holiday in Casa Coleen.

25% refund if cancellation given, in writing, before **ONE** month of commencement of your holiday in Casa Coleen.

NO REFUND will be given if cancellation given, in writing, within **ONE** month of the commencement of your holiday in Casa Coleen.

Although, at any time we manage to resell the dates, we will refund monies in **FULL**.

We recommend all clients avail of travel insurance before they travel, then if for any reason you have to cancel, you can claim on your insurance. Although, we can't comment on the Insurance Companies policies of refund and the reasons that they will do so.

If you cancel at any time, after the deposit is given, then you will be charged an admin fee of £50.00 to cover administration costs incurred, regardless of the reason.

ANGELA & JIMMY MURRAY